



Riptide



User Manual





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In The Box

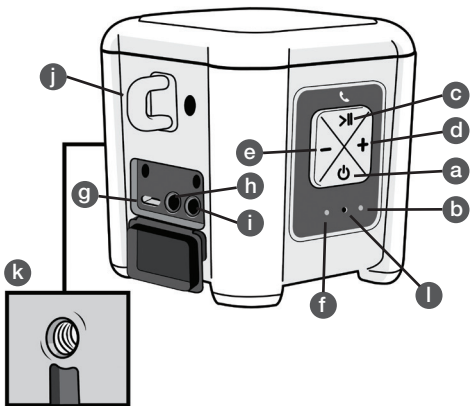
- NUU Riptide
- Micro-USB Power Charging Cable
- 3.5mm to 3.5mm Audio Cable
- User Manual
- Carabiner





Getting Started

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- a** On/Off Switch
 - b** Bluetooth Status Light
 - c** Action Button
 - d** Volume Up
 - e** Volume Down
 - f** Charging Indicator
 - g** Micro-USB Charging Port
 - h** AUX-IN
 - i** AUX-OUT
 - j** Carabiner loop
 - k** Universal 1/4-20TPI threaded hole for mounting
 - l** Built-in Microphone
- 





a On/Off Button

On: Press and hold the button for about 3 seconds to turn the NUU Riptide on. You will hear a two-tone (low-high) sound, indicating that the speaker is on.

Off: Press and hold the button for about 3 seconds to turn the NUU Riptide off. You will hear a two-tone (high-low) sound, indicating that the speaker has been turned off.

Auto-off: After 30 minutes of inactivity, the NUU Riptide will shut off automatically. To turn the NUU Riptide on again, Press and hold the button for about 3 seconds. The NUU Riptide will not automatically shut off if you are playing audio through Bluetooth, or 3.5mm connection.


NOTE: The Bluetooth Status LED will light when the NUU Riptide is on, and go dark when it is off.






b Bluetooth Status Light

The Bluetooth Status Light is a small LED located below the on/off button that illuminates to indicate the current status of the NUU Riptide's Bluetooth connection.



Flashing Slowly and Intermittently: The NUU Riptide is on and is not in pairing mode. This is also the indicator for “auto-reconnect”, where the NUU Riptide attempts to connect with the last paired Bluetooth device immediately after it is powered on. NUU Riptide will automatically enter pairing mode when it cannot find a previously paired Bluetooth device.



Flashing Quickly and Steadily: Pairing mode.

Solidly Lit: Paired and connected.



C Action Button

The Action button has the Play/Pause symbol embossed into it as well as a Phone icon silkscreened above it. This button controls:

- Pairing with Bluetooth devices
- Playback
- Speakerphone



PAIRING WITH BLUETOOTH DEVICES



1. Switch on the NUU Riptide. The Bluetooth Status Light will flash slowly.
2. The NUU Riptide will attempt to re-connect with the previously paired device when it is powered on. If it cannot find the paired device, it will enter pairing mode automatically. You will hear a double-beep (low-low) when this happens.



3. If the NUU Riptide did not automatically enter pairing mode, press and hold the Action Button for about 3 seconds. You will hear a double-beep (low-low) and the Bluetooth Status Light will flash quickly. The NUU Riptide is now in pairing mode.
4. Enable Bluetooth on your phone or other device.* Then select "NUU Riptide" from the list of discoverable devices.
5. If prompted for a PIN code, enter "0000" (4 zeros).
6. It will take between 10 and 15 seconds for the NUU Riptide to pair with your device. When pairing is successful, you will hear a high tone and the Bluetooth Status Light will remain steadily lit.

*Procedures for activating Bluetooth will vary across devices. Consult the documentation that came with your device for further information.





PLAYBACK

The Action button doubles as a “Play/Pause” button. While music is playing, press and release the Action Button to pause the music. Press and release the button again to resume playback.

SPEAKERPHONE



Make Call: To make a call, make sure your NUU Riptide must be connected to your phone via Bluetooth. Dial as usual and speak towards the built-in microphone located under the power button.



NOTE: The built-in microphone only works when your phone is connected via Bluetooth.

Answer Call: To answer an incoming call, press and release the Action button. Incoming and outgoing calls are given priority over Bluetooth audio playback. If a call comes in while you are streaming Bluetooth audio, the track will pause and the NUU Riptide will play the ringtone. It will resume once the call has ended.



Reject Call: To reject an incoming call, press and hold the Action Button for one (1) second. You will hear a two-tone sound and the call will go to voicemail.

NOTE: If you hold the action button too long the NUU Riptide will enter pairing mode.

End Call: To end a call, press and release the action button.

Transfer From Speakerphone to Phone: During a phone call, press and hold the Action button for 1-2 seconds to switch between using the NUU Riptide and your phone to talk. You will hear a 'beep' indicating that the call has been transferred to your phone or the NUU Riptide.







d & e Volume Up & Down

CONTROLLING VOLUME

Press or hold the volume keys to adjust the volume. The NUU Riptide will beep with each change in volume. When you reach maximum volume, you will hear a high-pitched beep. When you reach minimum volume, you will hear a low-pitched beep.



Volume may only be adjusted on the NUU Riptide while it is connected to a Bluetooth device. When the NUU Riptide is connected via the AUX-IN, the volume is set to maximum and must be controlled on your phone/device.



NOTE: Music playback volume and speakerphone volume are adjusted separately, and may only be adjusted while the NUU Riptide is connected to a Bluetooth device.



f Charging Indicator

An occasional flashing red light indicates that the battery is low and should be recharged soon. When charging, this light is green until the NUU Riptide is fully charged.

g Micro-USB Charging Port

For best results, ensure the NUU Riptide is fully charged before use.



CHARGING THE NUU RIPTIDE'S BATTERY



Connect the supplied Micro-USB cable into the charging port, and plug USB side into your computer or USB AC adapter (adapter not included).

The green charging indicator will remain illuminated while the unit is charging. The indicator will automatically switch off when the unit is fully charged. Allow approximately 2.5 hours for the battery to fully charge. The NUU Riptide may be used while it is charging.


NOTE: Your computer's USB port may not supply enough power to charge and play at the same time.




USB SPEAKER

The NUU Riptide can be used as a USB speaker when connected to your computer's USB port. Once connected you may control volume with either the NUU Riptide's buttons or your computer's volume controls.

If the NUU Riptide does not automatically connect, you may have to manually select NUU Riptide as your output device. Consult your computer's documentation to learn how to do so.





Ensure the NUU Riptide is fully charged before using as a USB speaker. Your computer's USB port may not be able to supply enough power to charge and play music at the same time.



h & **i** **Aux-In & Aux-Out**

The NUU Riptide can connect to any device with a 3.5mm headphone



jack. Use the supplied 3.5 mm input cable to plug and play, no Bluetooth required. Simply plug one end of the cable into the AUX-IN port of the NUU Riptide and the other end into the 3.5mm headphone jack of your phone/device.

Like any phone/device headphone jack, the AUX-OUT of the NUU Riptide can be used as a music source that you can connect to another NUU Riptide's AUX-IN to double the sound output power.

NOTE: Audio content via 3.5mm stereo input will override audio streamed via Bluetooth.

NOTE: Accessories do NOT meet waterproof and dustproof specifications.

i Carabiner Loop

A built-in loop on the I/O port side is available for attaching the NUU Riptide to an object via a carabiner, lanyard or the like



k Universal 1/4-20TPI threaded hole for mounting

The NUU Riptide is compatible with any mounting system utilizing a 1/4" 20TPI screw, enabling you to mount it on your bike, ATV, or any other place you like.



l Built-in Microphone



The NUU Riptide has a built-in microphone located under the Power button. This noise cancelling microphone enables you to use the NUU Riptide as a speakerphone in addition to a speaker. For more information on using the NUU Riptide as a speakerphone see page 9.



Waterproof & Dustproof Performance





The NUU Riptide is IP57 certified. This means it meets the following requirements:

Solid particle protection level 5 – the ingress of dust is not entirely prevented, but it does not enter in sufficient quantity to interfere with the satisfactory operation of the equipment; complete protection against contact.

Liquid ingress protection level 7 – the ingress of water in harmful quantity shall not be possible when the enclosure is immersed in water up to 3 feet for 30 minutes.

Although the NUU Riptide is designed to be dustproof, waterproof and made to tackle any adventure, it is not indestructible. Damage caused from misuse, abuse or failure to properly maintain the NUU Riptide is not covered by the limited warranty. The following information should be kept in mind at all times:

- The recommended operating water temperature range is from 0°C to 40°C (32°F to 104°F). Do NOT use the NUU Riptide in hot springs.

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- The minimum operating temperature is -10°C (14°F). Battery performance will be affected as the temperature drops.
 - The supplied accessories do NOT meet waterproof and dustproof specifications.
 - NUU Riptide will only meet IP57 standards when the cover to the charging and AUX-IN port has been securely closed and sealed.
 - While the NUU Riptide is dustproof, exposure to dust and the like may mar the surface finish. Cosmetic damage is not covered by the warranty.
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Caring for Your NUU Riptide

- If dirt or sand gets on the power charging port(s), wipe the area clean with a soft cloth that will not leave behind any fibers.
- Do not open or close the charging port cover with wet or sandy hands or near water.

- Make sure the NUU Riptide is completely dry before opening the charging port cover.

Specifications



*Design and specifications are subject to change without notice.

- IP57 waterproof & dustproof rating
- Bluetooth Ver. 4.0. Pairs with any Bluetooth 2.0 device.
- 3.5mm AUX-IN & AUX-OUT
- 1 x 3W audio output power
- 1 x Passive bass radiator
- 1 x 50mm 4 ohm speaker driver
- up to 6 hours of playback time (80% volume)
- A2DP profile
- 10m/33ft Bluetooth Range
- Dimensions (WxHxD): 68 x 69 x 68mm (2.67 x 2.71 x 2.67 inches)
- Weight : 165g (5.8 oz.)



Troubleshooting


Unable to pair with your Bluetooth device?

1. Ensure that your phone/device is Bluetooth compatible, and that Bluetooth has been correctly enabled on your device. (Check the documentation that came with your phone/device for further instructions.)
 2. Ensure that your phone/device is within a few feet of the NUU Riptide.
 3. If your phone/device is connected to a number of other Bluetooth devices, disconnect some of them before pairing with the NUU Riptide.
 4. Turn Bluetooth off and then on again on your phone/device. If the NUU Riptide still won't pair, remove it from the list of discoverable devices and retry the pairing process from the start.
 5. Ensure that both devices are sufficiently charged.
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Problems with sound?

1. For sound distortion, try lowering the volume on the NUU Riptide and/or your phone/device.
2. Move the NUU Riptide closer to your phone/device.
3. Connect your phone/device to the NUU Riptide via the 3.5mm input cable rather than Bluetooth. Ensure that the cable is fully inserted at both ends.
4. Ensure that both devices are sufficiently charged.



Not responding to commands such as volume change, play/pause, pair, etc.?



1. Switch the NUU Riptide off and then on again.
2. If there is still no response after step 1, connect the unit to the supplied power adapter and repeat step 1.
3. If there is still no response after steps 1-2, reset the NUU Riptide by pressing the volume up and volume down buttons at the same time.
4. Ensure that both devices are sufficiently charged.



Unable to use as a USB speaker?

1. It may not have auto-connected when the USB was inserted in the computer's USB port. Try manually selecting NUU Riptide as your output device. Consult your computer's documentation to learn how to do so.
2. Ensure that the NUU Riptide is fully charged. Some computer USB ports may not be able to supply enough power to charge and play music at the same time.





Customer Support

We want to help solve whatever issues you may encounter when using your NUU Riptide. If at any time you are not satisfied or have questions, please call or e-mail our dedicated customer support specialists and they will be more than happy to assist you.

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Call: 507-529-0041
Phones are answered 8 am - 4:30 pm
Central Time, Monday through Friday



Email: gonuu.com/support
On the support page complete and submit
the email form. E-mails will be answered within
one (1) business day.



Warnings

Read all instructions and warnings before using this product to ensure your personal safety and prevent property damage.

- The cover over the charging and AUX-IN port **MUST** be closed in order for the NUJ Riptide to be waterproof. Press firmly on the cover to ensure it is closed and sealed.



- Do not expose the product to water deeper than 3 feet or for longer than 30 minutes.
- Do not expose this product to fire or other sources of excessive heat.
- Do not leave this product in direct sunlight for extended periods of time.
- Do not block any ventilation openings.
- Do not disassemble this product or attempt to modify it in any manner. Unauthorized alterations may compromise safety, regulatory compliance, product performance, and will void the warranty.
- Do not expose this product to excessive impacts or other physical abuse. Do not insert anything into this product unless otherwise specified in the user manual.
- Do not use abrasive cleaners on this product. Wipe it with a soft, water-dampened cloth.





- Only charge the battery in accordance with the user manual supplied.
- Do not charge the NUU Riptide in damp areas or in extremely high or low temperatures, as this could result in electric shock.
- Do not attempt to replace the product's built-in battery. Attempts to disassemble the unit or replace internal battery will void the warranty.
- Obey all signs and displays that require an electrical device or RF radio product to be switched off in designated areas.
- Do not place the NUU Riptide on high surfaces. During music playback the product may move or shift, causing it to fall.
- Do not dispose of the NUU Riptide in a fire. The battery could explode causing injury or death.
- Dispose of the NUU Riptide with its battery in accordance with local regulations. Do not dispose of the NUU Riptide with regular household waste.









FCC Information

FCC STATEMENT



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
 2. This device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
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NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.



However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or experienced radio/TV technician for help.
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FCC RF Warning Statement


The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.




Warranty Information

Limited One Year Warranty Information



NUU Limited (hereafter referred to as NUU), warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (1) year from the date of original purchase.





If you are experiencing any problems with the operation or function of your product, please make sure you have downloaded our full owner's manual from our website for reference or contact the authorized local distributor (information of the authorized distributors are listed on www.gonuu.com). Should this fail to resolve the matter and service is still required by reason of any defect or malfunction during the warranty period, NUU will repair or, at its discretion, replace this product without charge. This decision is subject to verification of the defect or malfunction upon delivery of this product to a designated factory service center. The product must include proof of purchase, including date of purchase. To obtain the Warranty Service, Customer must contact the authorized local distributor within the applicable warranty period to obtain warranty service authorization. Dated proof of original purchase from the authorized reseller will be required. NUU is not responsible for Customer's products or parts received without a warranty service authorization. Products or parts shipped by Customer to local distributor must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package.



THIS WARRANTY SHALL NOT BE EXTENDED, ALTERED OR VARIED EXCEPT BY A WRITTEN INSTRUMENT



DULY SIGNED BY NUU WARRANTIES EXCLUSIVE. IF THIS PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPLACEMENT OR REPAIR OF THE PRODUCT OR PART OR REFUND OF THE PURCHASE PRICE PAID, AT NUU. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES (OR CONDITIONS), EXPRESSED OR IMPLIED, INCLUDING (WITHOUT LIMITATION), ANY WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE. NUU SHALL NOT BE LIABLE FOR LOSS OF PROFITS OR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES WHICH THE PURCHASER MAY SUSTAIN. IN NO EVENT SHALL NUU'S LIABILITY EXCEED THE PURCHASE PRICE OF THE DEFECTIVE PRODUCT. NUU NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS. NUU SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT OR MALFUNCTION IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLIGENCE, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPTS TO OPEN, REPAIR, OR MODIFY THE PRODUCT, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING, OTHER HAZARDS, OR ACTS OF GOD. THIS WARRANTY DOES NOT COVER PHYSICAL DAMAGE TO THE SURFACE OF THE PRODUCT, INCLUDING CRACKS OR SCRATCHES ON OUTSIDE CASING. THIS WARRANTY DOES NOT APPLY WHEN THE MALFUNCTION RESULTS FROM THE USE OF THIS PRODUCT IN CONJUNCTION WITH ACCESSORIES, OTHER PRODUCTS, OR ANCILLARY OR PERIPHERAL EQUIPMENT AND NUU DETERMINES THAT THERE IS NO FAULT WITH THE PRODUCT ITSELF. THIS WARRANTY DOES NOT APPLY TO ANY MALFUNCTION OR FAILURE OF THE PRODUCT OR PART DUE TO ANY COMMUNICATION SERVICE CUSTOMER MAY SUBSCRIBE TO OR USE WITH THE PRODUCT. WARRANTY IS VOID IF THE WARRANTY STICKER IS REMOVED.



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